

## **Program C: Motor Carrier**

### **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003.

DEPARTMENT ID: 04 - Department of Public Service

AGENCY ID: 04-158 Public Service Commission

PROGRAM ID: C: Motor Carrier

## 1. (KEY) To provide timely service to the motor carrier industry by processing 100% of all registrations within 5 days of receipt of complete information.

Strategic Link: This operational objective is related to strategic objective 1.1: *To provide timely service to the motor carrier industry by processing 100% of all registrations within 5 days of receipt of complete information.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Percentage of all registrations processed within 5 days	Not applicable <sup>1</sup>	100%	100%	100%	100%	100%
S	Number of registration applications received	Not applicable <sup>1</sup>	Not available <sup>2</sup>	5,100	5,100 <sup>3</sup>	6,500	6,500
S	Amount of registration collections	Not applicable <sup>1</sup>	Please provide	\$4,845,000	\$4,845,000 <sup>4</sup>	4,500,000	4,500,000

<sup>1</sup> This indicator did not appear under Act 11 of 2000 and does not have a FY 2000-2001 performances standard. Performance information for this indicator was not tracked or reported for FY 2000-2001.

<sup>2</sup> Performance information for this indicator was not tracked or reported for FY 2000-2001.

<sup>3</sup> The program now estimates approximately 6500 registrations applications received for FY 2001-2002.

<sup>4</sup> The program now estimates approximately \$4,500,000 in collections for FY 2001-2002.

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## 2. (KEY) To maintain the rate of violation of motor carrier laws and regulations at 15% of vehicles inspected.

Strategic Link: This operational objective is related to strategic objective 1.1: *To provide timely service to the motor carrier industry by processing 100% of all registrations within 5 days of receipt of Louisiana: Vision 2020* Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Percentage of inspection that result in violations	12.0%	16.2%	12.0%	12.0%	15.0% <sup>1</sup>	15.0%
K	Number of inspections performed	47,000	45,619	50,000	50,000	47,000 <sup>2</sup>	47,000
S	Amount of collections from violations	Not applicable <sup>3</sup>	\$1,405,293	\$1,500,000	\$1,500,000	\$1,600,000	\$1,600,000

<sup>1</sup> Due to increase proficiency of the inspectors, violations are being found on a larger percentage of vehicles.

<sup>2</sup> Due to the increase in the number of violations discovered inspectors must spend more time writing up the violations and have less time to do a larger number of inspections.

<sup>3</sup> This indicator was not adopted as a standard in the year indicated.